

WAGE AND HOUR COMPLIANCE FOR OWNERS AND MANAGERS



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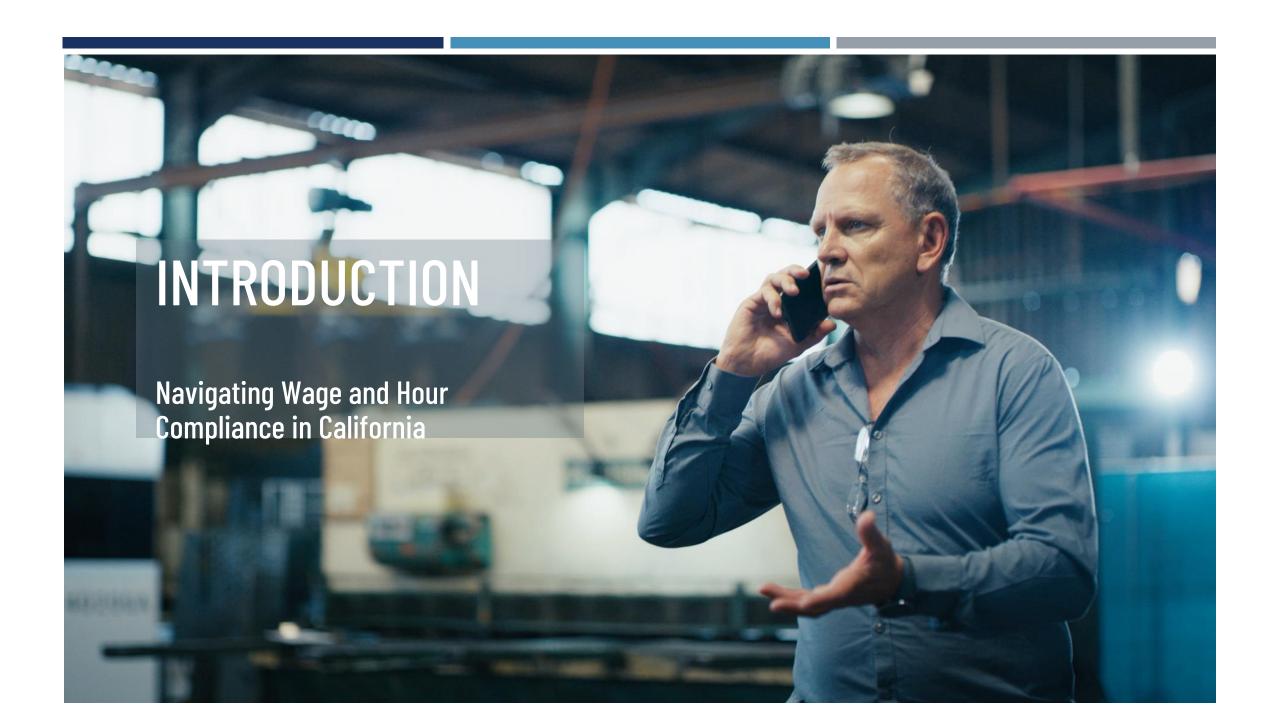


# TRAINING AGENDA

- Introduction
- Understanding Wage & Hour Laws
- PAGA Reform & Employer Liability
- Employee Classification
- Overtime & Regular Rate of Pay
- Meal & Rest Break Compliance
- Timekeeping & Payroll Accuracy
- Final Checks
- Paid Sick Leave
- Wage Statement Requirements
- Handling Wage & Hour Disputes
- Compliance Best Practices
- Action Plan for 2025

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# UNDERSTANDING CA WAGE AND HOUR LAWS



## THE CHALLENGE

- Wage and hour laws are complex and ever-changing in California.
- PAGA Reform has mitigated risks for employers but compliance is still critical.
- Non-compliance can lead to lawsuits, penalties, and wage theft claims.
- This session will help you protect your business and do right by your employees.

Staying ahead of California's evolving wage and hour laws is essential for protecting your business from costly penalties and legal challenges. While PAGA reform has eased some risks, compliance remains a top priority.

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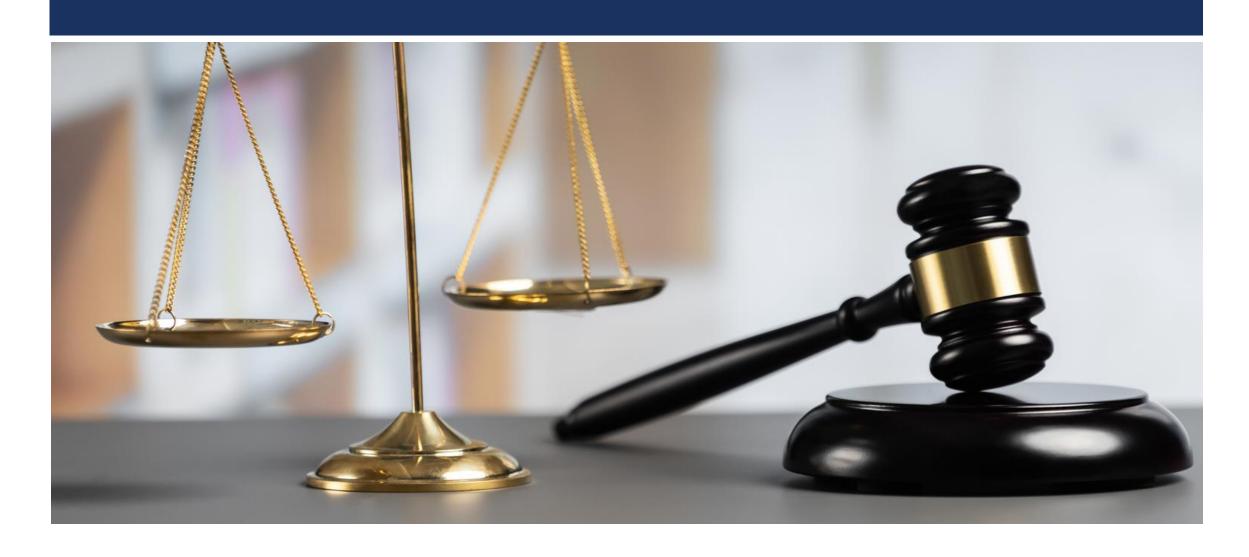
### THE BASICS

- CA Labor Code has stricter wage laws than federal regulations.
- Covers minimum wage, overtime, meal/rest breaks, and accurate payroll records.
- Employer responsibility: Pay correctly, track hours, and maintain compliance.
- Employee rights: Fair wages, breaks, and proper classification.

By proactively understanding and adhering to these regulations, employers not only protect themselves from penalties but also foster trust, productivity, and a culture of integrity in their organization.



# PAGA REFORM & EMPLOYER LIABILITY



### PAGA REFORM

## What is PAGA, and why was it reformed?

PAGA (Private Attorneys General Act) allows employees to sue employers for labor violations on behalf of the state.

It was reformed in 2024 to reduce frivolous lawsuits, limit excessive penalties, and provide businesses with more opportunities to address compliance issues before facing litigation.





### PAGA REFORM

# What are the key changes under PAGA Reform in 2024?

- Limits on penalties for minor and unintentional labor violations.
- Streamlined claims process to reduce unnecessary litigation.
- Certified Compliance Programs help businesses avoid liability.
- The Labor Commissioner has greater authority to review and resolve claims before lawsuits.





## PAGA REFORM

# How can businesses take advantage of the new law to reduce liability?

- Implement a Certified Compliance Program to gain legal protection.
- Conduct regular wage audits to ensure compliance with labor laws.
- Train managers on wage & hour regulations and dispute resolution.
- Resolve issues internally before they escalate into lawsuits.





# **EMPLOYEE CLASSIFICATIONS**



### COMMON EMPLOYEE PAY CLASSIFICATIONS

#### **Hourly Non-Exempt**

- Clearly defined hourly rate
- Receives hourly pay rate for every hour worked
- Time and half for any time worked over 8 hours per day or 40 hours per week.
- Subject to meal and rest breaks where applicable
- Employees should track all hours worked using timecard or electronic device

#### Salary Exempt

- Set pay amount per pay period
- Must be eligible position:
   Managerial, Administrative Control,
   Salesperson, Professional, etc
- No deductions for partial time off. If hours worked during the week, full pay is due
- No need to track time worked or meal and rest breaks
- Minimum exempt pay level is 2X min wage or \$68640 annually

#### **Hourly Plus Commission**

- Typically sales positions but can be used for production bonuses as well.
- Employees may work full commission if more than 50% of work time is outside sales
- Straight piecework is not viable in CA
- Employees may receive hourly pay plus commission or piecework
- If commission/piecework is paid above hourly rate, overtime must be calculated using Regular rate of Pay

# INDEPENDENT CONTRACTORS

Under AB 5, a worker is presumed to be an employee unless they meet all three of the following ABC Test criteria:

- A Control & Direction Worker must be free from the control and direction of the hiring entity
- B Outside the Usual Course of Business Worker must perform work that is outside the hiring entity's usual course of business.
- C Independent Business Worker must be engaged in an independently established trade, occupation, or business of the same nature as the work performed.

If a worker fails any of these three criteria, they must be classified as an employee, making them eligible for minimum wage, overtime, benefits, and legal protections under California labor laws.

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### **ACTION STEPS**

- ✓ Audit Job Roles & Pay Structure Ensure job duties match classifications (hourly, salary, commission, contractor).
- ✓ **Verify Exempt vs. Non-Exempt Status** Salary must meet CA thresholds; non-exempt employees must receive overtime & breaks.
- ✓ Check Commissioned Employees Confirm written agreements, minimum wage compliance, and overtime calculations.
- ✓ Apply the ABC Test for Contractors Ensure they operate independently, perform work outside your core business, and control their own schedule.
- ✓ **Update Policies & Contracts** Review offer letters, agreements, and timekeeping practices for compliance.
- ✓ Train Managers on Wage Laws Educate leadership on classification rules, wage policies, and legal risks.
- ✓ Consult HR/Legal Experts Get professional guidance to prevent misclassification penalties.



# OVERTIME RULES AND REGULAR RATE OF PAY



## **OVERTIME RULES**

#### **Standard Overtime Pay:**

- 1.5x regular rate for hours worked beyond 8 hours/day or 40 hours/week.
- Applies to non-exempt employees only.

#### **Double Time Pay:**

- 2x regular rate for over 12 hours in a single day.
- 2x regular rate for over 8 hours on the seventh consecutive day in a workweek.

#### **Who Qualifies?**

- Hourly, non-exempt employees must be paid overtime.
- Exempt employees do not qualify for overtime.

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# REGULAR RATE OF PAY

#### **Regular Rate of Pay Includes:**

- Hourly wages PLUS the following:
- Non-discretionary bonuses
- Commissions
- Shift differentials (Multiple pay rates)
- Piece-rate earnings.

#### **How to Calculate:**

- Total all earnings for the workweek (including bonuses & commissions).
- Divide by total hours worked, including overtime hours.
- Multiply by 1.5 or 2 for overtime and double time pay.

Applicable to overtime, sick pay and MBV

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## BEST PRACTICES AND ACTION STEPS

#### **Best Practices:**

- ✓ Use automated timekeeping systems to track all hours accurately
- Review compensation policies to ensure overtime compliance
- ✓ Properly classify employees as exempt vs. non-exempt
- ✓ Include all earnings in the regular rate when calculating overtime
- ✓ Train managers & payroll staff on overtime laws and compliance

### **Action Steps**

- Conduct a wage audit to identify compliance gaps.
- Ensure overtime calculations include all earnings.
- Implement training for managers and payroll teams.
- Stay updated on CA wage & hour laws to avoid penalties.



# MEAL & REST BREAK COMPLIANCE



### THE BASICS

- **Why it Matters:** Compliance reduces legal risk and improves employee satisfaction.
- Covered Employees: Applies to non-exempt employees under California law.
- Employers Must: Provide required breaks on time or face penalties.

Meal and rest break compliance isn't just about following the rules—it's about avoiding costly legal pitfalls. Meal break violations are some of the easiest labor violations to prove, making them a prime target for PAGA claims and class-action lawsuits.

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## MEAL BREAKS

#### **Mandatory 30-Minute Unpaid Meal Break:**

- Must be given before the 5th hour of work.
- Employee must be fully relieved of duties.
- Meal break can be waived only if the total shift is 6 hours or less.
- On duty meal break may be used if employee is unable to take an uninterrupted meal break.

#### **Second Meal Break:**

- Required if an employee works more than 10 hours.
- Can be waived only if the total shift is under 12 hours and the first meal break was taken

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## REST BREAKS

#### **10-Minute Paid Rest Break**

- Must be provided for every 4 hours worked.
- Should be in the middle of the work period when possible.
- Not required if shift is less than 3.5 hours.
- Cannot be combined with meal breaks to create a larger break.

#### **Additional Rest Breaks**

- Employees working over 6 hours must receive two 10-minute breaks.
- Employees working over 10 hours must receive three 10minute breaks.

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## BEST PRACTICES AND ACTION STEPS

#### **Common Mistakes**

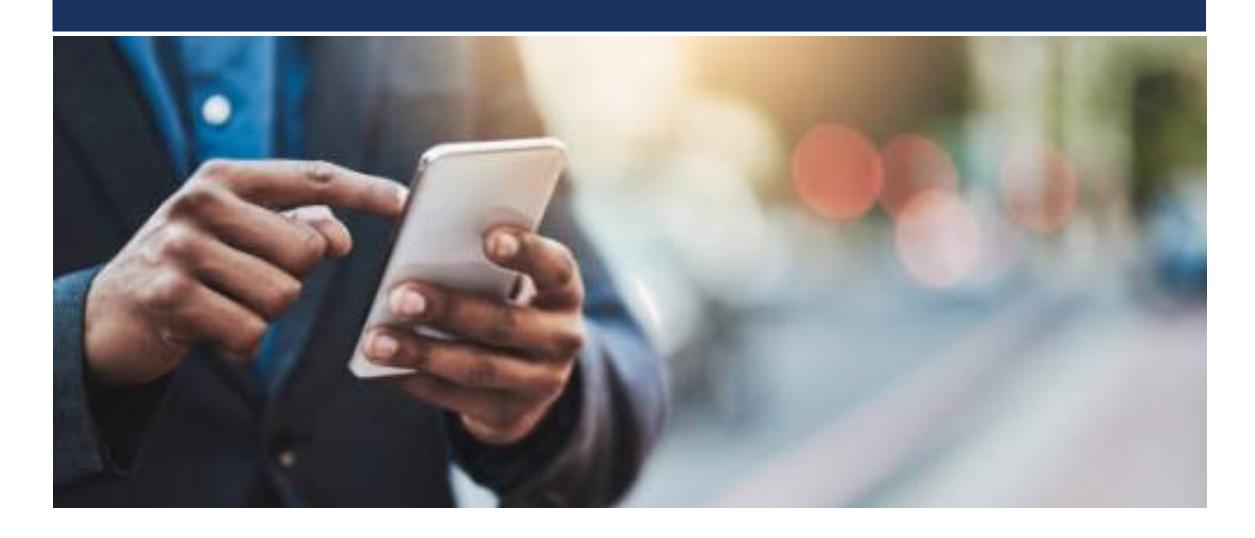
- Not tracking break times accurately
- ★ Allowing employees to work through meal breaks without proper waivers
- ➤ Failing to provide breaks at the required times
- Not properly compensating for missed breaks
- Not paying meal break violations for non-compliant meal breaks

#### **Action Steps**

- ✓ Implement automated timekeeping systems to track meal breaks.
- Train managers and supervisors on California labor laws.
- Ensure employees know their rights and encourage compliance.
- Review payroll records regularly to catch and correct errors.
- Seek HR & legal guidance if unsure about compliance requirements.



# TIMEKEEPING & PAYROLL ACCURACY



# WHY IT'S IMPORTANT

- Accurate timekeeping ensures compliance with CA wage & hour laws.
- Proper records protect employers from wage claims and penalties.
- Mistakes in payroll can lead to lawsuits and significant financial risks.
- Employees expect accurate pay errors lead to dissatisfaction and turnover.

Gone are the day as of tracking hours and employee documents on paper. Take advantage of technology and automate as much as possible for consistency.

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# TIMEKEEPING BASICS

#### Non-exempt employees must record all hours worked.

- Overtime must be tracked and paid correctly.
- Meal and rest breaks must be documented.
- Employers must maintain at least 4 years of payroll records.

#### **What Employers Cannot Do:**

- Alter time records without justification. Get approval if you do.
- ★ Allow off-the-clock work.
- Fail to compensate for all hours worked, including training and travel time.
- No rounding of time punches.

Accurate timekeeping isn't just best practice—it's the law. Proper records protect your business, ensure employees are paid fairly, and help prevent costly legal disputes. Stay compliant, stay accountable!

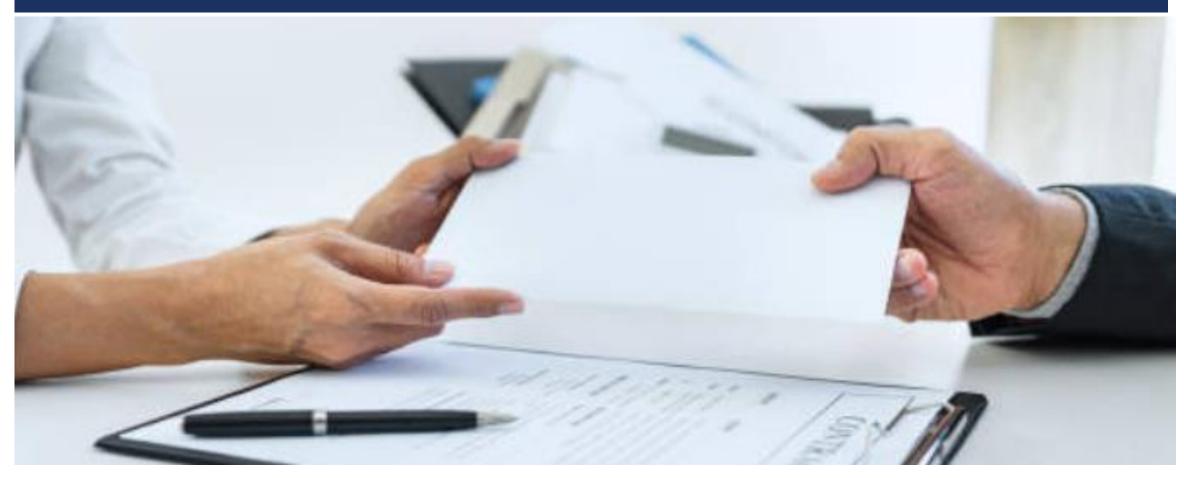
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## BEST PRACTICES AND ACTION STEPS

- ✓ **Implement an Electronic Time Tracking System** Use automated timekeeping software to ensure accurate records and eliminate manual errors.
- ✓ Train Employees on Timekeeping Policies Educate staff on properly clocking in/out, recording breaks, and reporting any discrepancies.
- Enforce Overtime & Break Compliance Ensure employees take required breaks on time and that overtime is pre-approved and correctly recorded.
- ✓ Regularly Audit Time Records Review payroll and timekeeping reports to identify and correct errors before they become compliance issues.
- ✓ Require Manager Oversight Supervisors should verify timesheets and approve overtime.
- ✓ **Maintain Payroll Records for at Least 4 Years** Retain detailed records of hours worked, breaks taken, and wages paid to comply with CA labor laws.
- ✓ Prevent Off-the-Clock Work Prohibit employees from working without logging hours and ensure all training, meetings, and travel time are compensated.
- ✓ **Seek HR & Legal Guidance When Needed** Consult with Infinium HR to stay updated on timekeeping and wage issues.



# FINAL PAYCHECK RULES



# WHY ITS IMPORTANT

- Late or incorrect final paychecks can lead to waiting time penalties.
- Ensuring compliance protects your business from wage claims.
- Employees rely on final pay for financial stability accuracy is key.

#### **Waiting Time Penalties:**

- Employers must pay one day's wages per day the final paycheck is late (up to 30 days).
- Even an accidental delay can trigger penalties.
- Employees can file wage claims or lawsuits under PAGA.

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# FINAL PAYCHECK RULES

- Employee Quits with 72+ Hours' Notice → Pay on their last day.
- Employee Quits with Less than 72 Hours' Notice → Pay within 72 hours.
- Employer Terminates or Lays Off Employee  $\rightarrow$  Pay is due immediately at termination.

#### What must be included:

- ✓ All earned wages through the last day worked
- ✓ Accrued but unused vacation time (if applicable)
- Overtime pay, bonuses, and commissions (if earned and calculable)
- Any expense reimbursements due

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### BEST PRACTICES AND ACTION STEPS

#### **What Employers Cannot Do:**

- Delay payment for processing payroll
- Deduct unauthorized expenses from final wages

#### **Best Practices for Compliance**

- Prepare Final Pay in Advance: Process wages before termination meetings.
- Use Direct Deposit or Check: Be sure to get employee approval in writing first)
- Provide Wage Statements: Include clear breakdowns of all final wages.
- Keep Payroll Records: Maintain documentation for at least 4 years.
- Consult Infinium HR for guidance.



# PAID SICK LEAVE AND OTHER LEAVES



# WHAT YOU NEED TO KNOW

- California has some of the most comprehensive leave laws in the country.
- Employers must understand and comply to avoid penalties and PAGA claims.
- Providing the right leaves improves employee morale, reduces turnover, and protects businesses from liability.

Leaves are growing more complex as the years go by. Employers don't have the resources to know all of the laws in-house. Be sure to reach out to an HR professional any time a potential leave is involved.

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# BASIC RULES PAID SICK LEAVE

- All CA employers must provide paid sick leave.
- Employees accrue at least 1 hour per 30 hours worked.
- Employers may cap annual sick leave at 40 hours or 5 days.
- Sick leave can be used for:
  - Employee's health condition
  - Caring for a family member
  - ✓ Domestic violence, sexual assault, or stalking situations!

Sick leave is not paid out at termination and paying out sick pay in lieu of taking time of is not recommended as it may construed as depriving employees their rightful time off.

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## OTHER LEAVES

#### Family and Medical Leave (FMLA/CFRA)

- Applies to businesses with 5+ employees.
- Provides up to 12 weeks of job-protected leave for qualifying conditions.

#### **Pregnancy Disability Leave (PDL)**

- Available separately from CFRA for up to 4 months.
- Paid Family Leave (PFL)
- Wage replacement for family-related caregiving (but not job protection).

#### **Jury Duty & Witness Leave**

 Employers must provide unpaid time off for employees serving as jurors or witnesses.

#### **Crime Victim Leave**

 Leave for domestic violence, sexual assault, stalking, or crimerelated trauma.

# REASONABLE ACCOMMODATION

Employers must provide reasonable accommodations for:

- Disabilities under the ADA and FEHA.
- Pregnant employees under PDL.
- Religious accommodations under Title VII & FEHA.
- Victims of domestic violence or sexual assault.

The Interactive Process (Required by law!)

- Assess accommodations in good faith.
- Engage in discussions with the employee.
- Explore options before denying an accommodation request.

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## BEST PRACTICES AND ACTION STEPS

#### **Common Employer Mistakes**

- **☒** Not tracking sick leave accruals correctly.
- Denying leave without legal justification.
- **☒** Failing to document the interactive process.
- Retaliating against employees for taking protected leave.

#### **Best Practices for Compliance**

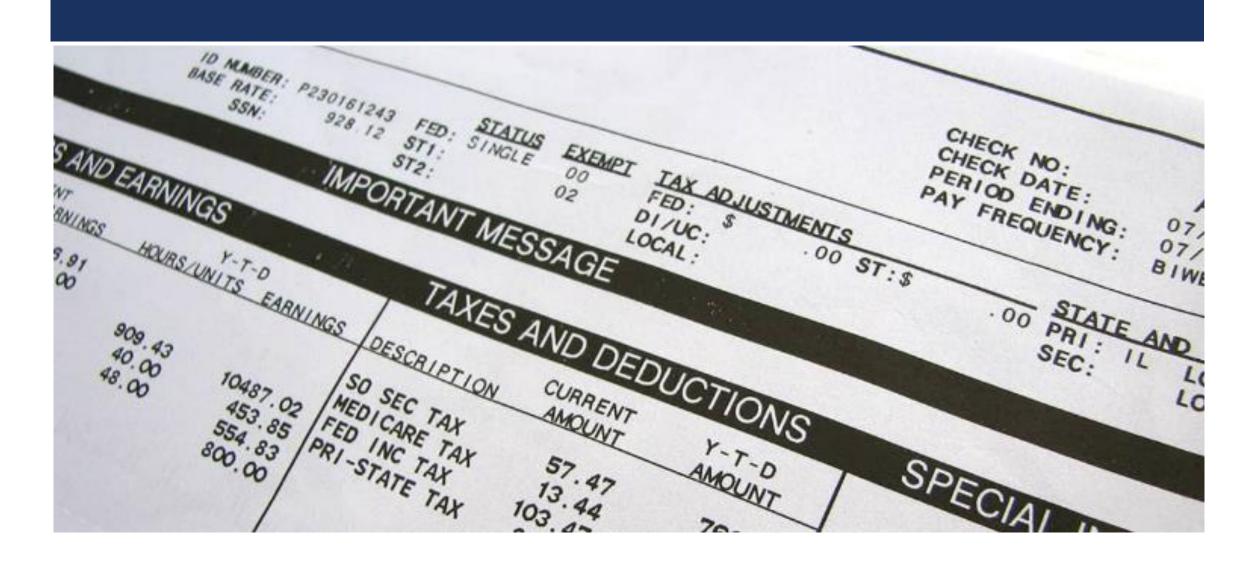
- Maintain clear policies on all leave types.
- Use timekeeping systems to track leave accrual and usage.
- Educate managers & HR staff on leave requirements.
- Engage in the interactive process for accommodations.
- ✓ Keep thorough documentation of all leave requests and actions taken.

#### **Protect Your Business**

- Review your current leave policies for compliance.
- Train your team on best practices and legal obligations.
- Implement proper record-keeping and time-tracking tools.
- Need guidance? Work with Infinium HR to ensure compliance



# WAGE STATEMENT REQUIREMENTS



## WAGE STATEMENTS

# California labor law requires detailed wage statements including

- Gross and net wages earned
- Total hours worked (including overtime)
- Applicable hourly rates
- Payroll deductions
- Employer's legal name & address

#### **Common Wage Statement Errors**

- Missing overtime rates
- Inaccurate hours worked
- Not providing statements on time



### BEST PRACTICES AND ACTION STEPS

- ✓ **Ensure All Required Information is Included** Verify that wage statements contain employee details, employer name/address, pay period dates, total hours worked, and gross/net wages.
- ✓ Break Down Overtime & Deductions Clearly list overtime hours, applicable pay rates, and any deductions such as taxes, benefits, and garnishments.
- ✓ Track & Display Sick Leave Balances Ensure that available and used sick leave balances are correctly shown on each pay stub, as required by CA law.
- ✓ **Regularly Review & Audit Statements** Conduct periodic checks to ensure wage statements remain accurate, be sure your payroll provider has your latest address and corporate information list your corporate name, not DBA
- ✓ Provide Electronic & Paper Options Offer employees access to wage statements in both electronic and paper formats, depending on state regulations and employee preference.



## HANDLING WAGE & HOUR DISPUTES



# EMPLOYEE COMPLAINTS

### **Handling Wage & Hour Disputes**

- Employees can file claims through the Labor Commissioner or under PAGA.
- If an employee brings a complaint internally, take it seriously.
- Respond immediately

### **Steps to handle disputes:**

- 1. Investigate complaints promptly.
- 2. Keep detailed documentation.
- 3. Resolve issues internally when possible.
- 4. If you receive a PAGA notice, contact an attorney immediately.

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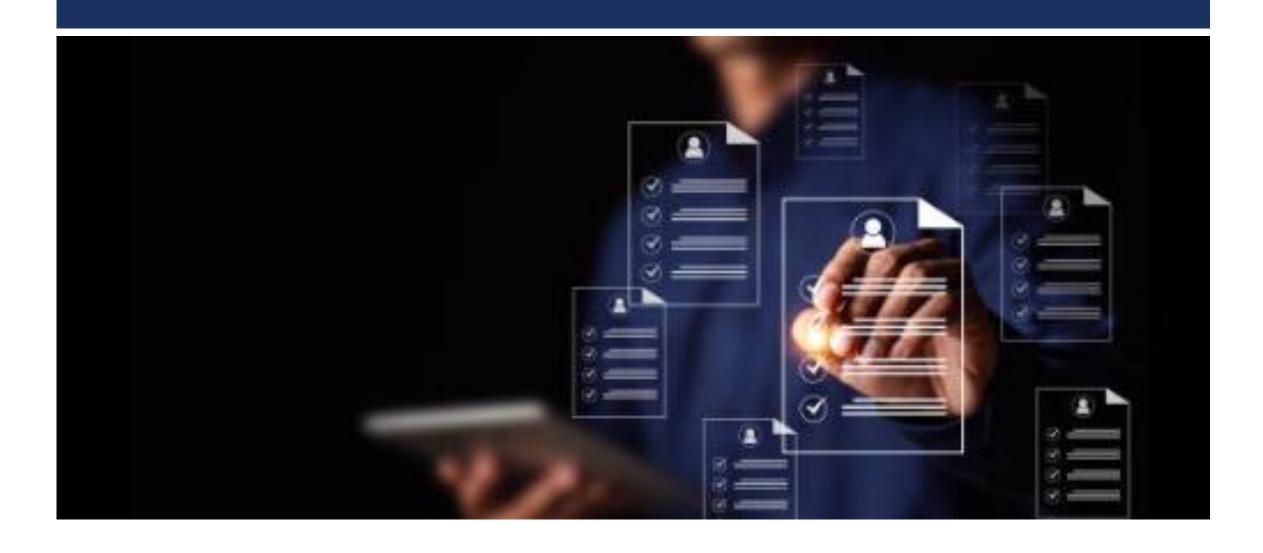
## BEST PRACTICES IN RESPONDING TO PAGA NOTICE

- ✓ Take the Claim Seriously!
- Review the Notice Thoroughly
- ✓ Engage Legal Counsel Immediately
- ✓ Notify Key Personnel
- ✓ Conduct an Internal Audit
- Evaluate Potential Liability
- ✓ Explore Settlement Options
- ✓ Respond to LWDA within 33 days
- ✓ Implement Corrective Measures
- ✓ Prepare for Potential Litigation
- ✓ Proactively Prevent Future Claims





## **ACTION PLAN FOR 2025**



# COMPLIANCE ACTION PLAN

- Train Managers & Supervisors Educate leadership on wage & hour laws, break requirements, and timekeeping policies.
- Conduct Regular Payroll Audits Review wage statements, overtime calculations, and break logs to ensure compliance.
- Stay Up to Date with CA Labor Laws Monitor changes in legislation and adjust policies as needed.
- Before taking any HR action steps that are outside the box, consult with Infinium HR or legal counsel.
- Be sure you're working with a proactive HR partner to ensure compliance best practices.
- Consider EPLI and Arbitration Agreements.
- Remember that CA laws do not follow common sense necessarily, they are extraordinarily employee friendly.
- Continue to improve culture, employee engagement and communication to ward off problems before they mushroom

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## FINAL THOUGHTS

Wage and hour compliance isn't just about ticking legal boxes—it's about creating a fair, transparent, and positive workplace. When businesses stay proactive, they not only avoid legal headaches but also boost employee morale and keep operations running smoothly.

Need guidance? Infinium HR has your back every step of the way!





## MARCH WEBINAR



Wednesday, March 19 2025 9:00 AM March 2025

#### Hiring Smart in 2025

A Small Business Guide to Building the Right Team

We'll interview our top recruiters to glean some tips on how to hire smarter and get the best talent on your team in 2025

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